

## **Glambot LLC Product Warranty for Glambot®**

### Warranty Period

Glambot LLC (“we” or “us”) provides this limited warranty to the original purchaser of our product, Glambot® (“Product”), purchased directly from Glambot LLC or an authorized retailer. This warranty covers the Product against defects in materials and workmanship under normal use for a period of one (1) year from the date of retail purchase by the original end-user purchaser, referred to here as the "Head-to-Toe Warranty". Additionally, there is a two (2) year manufacturer’s warranty period on the motors within the Product, hereafter referred to as the "Motor Warranty Period".

### Coverage

During the Head-to-Toe Warranty and the Motor Warranty Period, should the Product fail due to defects in materials or workmanship, we will repair or replace the defective Product or parts thereof. We reserve the right to use new or refurbished parts or products for the same model or another model of equivalent value in our sole discretion.

### Exclusions

This limited warranty does not cover any issues that arise due to misuse of the Product. Misuse includes, but is not limited to, the following:

Collisions or involvement in accidents

Improper handling, storage, or maintenance

Using the Product for non-intended purposes

Unauthorized modifications or repairs

Use of the Product with incompatible devices or accessories

The determination of what constitutes misuse will be made solely by Glambot LLC. Additionally, this warranty does not cover damage attributable to natural disasters, acts of God, or factors not attributable to manufacturing defects.

### No Returns

Please be aware that we do not accept returns of the Product once it has been delivered, except as necessary to fulfill our warranty obligations as detailed herein.

### Claim Process

To make a warranty claim, the original purchaser must contact Glambot LLC within the applicable warranty period to describe the issue and provide proof of purchase. We will then provide instructions for the next steps, which may include sending the Product to us for

inspection. The customer is responsible for any initial shipping costs for warranty service; however, we will cover the return shipping costs if the warranty claim is valid.

#### Disclaimer of Further Warranties

Except for the warranty expressly provided herein, Glambot LLC disclaims all other warranties, express or implied, regarding the Product, including any implied warranties of merchantability or fitness for a particular purpose. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

#### Limitation of Liability

Glambot LLC shall not be liable for any incidental, indirect, special, or consequential damages, including but not limited to lost profits, savings, or revenue; loss of data; loss of use of the Product or associated equipment; or any other damages resulting from the use of, or inability to use, the Product, even if Glambot LLC has been advised of the possibility of such damages.

#### Contact Information

For warranty service or questions, please contact Glambot LLC Customer Service through the following means:

[hello@getglambot.com](mailto:hello@getglambot.com)

By purchasing and using the Product, you agree to this warranty. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.